



2026 Digital Marketing Industry Trends

Free Guide by Formula Marketing

WINNING IN 2026

Trends That Matter



Marketing is no longer a support role. It's a core function that determines whether a business grows, stalls, or disappears. In 2026, your digital presence is your first impression. It influences purchasing decisions before a customer ever speaks to your team, visits your location, or clicks "buy."

Over 80% of consumers now research a business online before making a decision. Short-form video remains the highest-performing format across nearly every platform. Organic reach is down, ad costs are up, and attention spans are short. Without a clear strategy and consistent execution, visibility disappears fast.

At the same time, AI tools, automation platforms, and performance analytics have made high-quality marketing more accessible than ever. Business owners no longer need to guess what's working. With the right setup, you can track every click, call, booking, and conversion in real time—and improve month over month.

This guide breaks down what's working now. It's built for business owners who want to take control of their marketing, improve what they're already doing, or hand it off to a team that knows how to scale. These are the same strategies Formula Marketing uses to help brands grow. Now they're yours.

Content

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INTRODUCTION

WHAT BUSINESS OWNERS NEED TO KNOW IN 2026

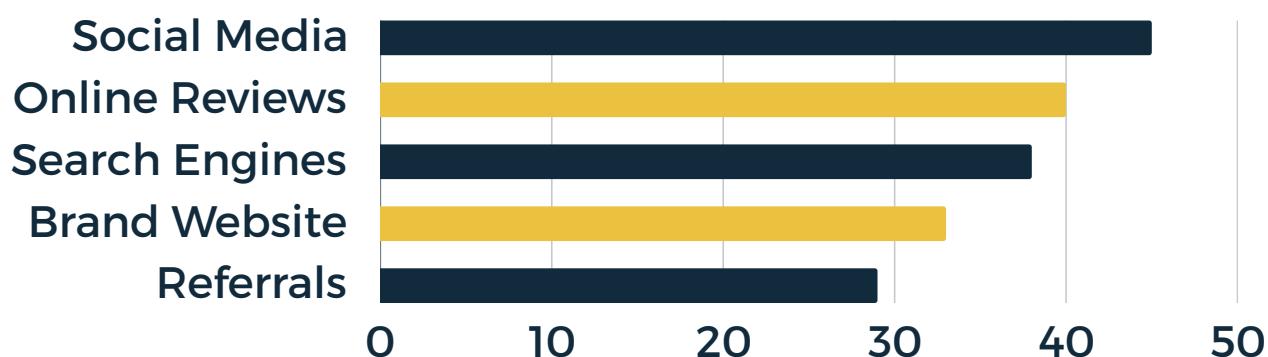
The New Reality of Digital Marketing

Customer journeys are no longer linear. People move between social, search, websites, and reviews before taking action. If your digital presence isn't connected across those platforms, you're losing visibility and trust.

Omnichannel marketing solves that. It aligns your content, ads, website, and communication so they reinforce each other. When everything works together, customers convert faster and your marketing becomes more efficient. Most businesses are active online. Few are integrated.

72% OF CONSUMERS INTERACT WITH AT LEAST THREE DIGITAL TOUCHPOINTS BEFORE ENGAGING WITH A BRAND.

HOW CONSUMERS INTERACT WITH BRANDS BEFORE TAKING ACTION
(% of consumers using each touchpoint)



BUILD A STRATEGY

A MULTI-CHANNEL DIGITAL MARKETING APPROACH

Market Overview

Marketing should not be reactive. A real strategy defines how your business shows up across multiple channels and ensures every part of that system is working toward a measurable outcome.

An effective multi-channel strategy includes:

Defined objectives

- Each campaign should have a clear goal, whether that's awareness, lead generation, or direct conversion.

Channel alignment

- Paid media, organic content, email, and web should support the same message and push toward the same result.

Audience targeting

- Channels are selected based on where your audience spends time and how they make decisions.

Message consistency

- The offer, tone, and call to action should be aligned across all platforms.

Tracking and reporting

- Every channel should be measured based on performance, not activity.

MARKETERS WHO USE MULTI-CHANNEL STRATEGIES (% who say they see better campaign performance)

# of Channels Used	% Reporting Improved Results
1–2 Channels	24%
3–4 Channels	54%
5+ Channels	78%

ENGINE OPTIMIZATION

HYPERFOCUSED SEO & LOCAL VISIBILITY

Local visibility is built on three key elements:

Search-optimized website structure

Pages should be clear, crawlable, and mapped to real search intent.

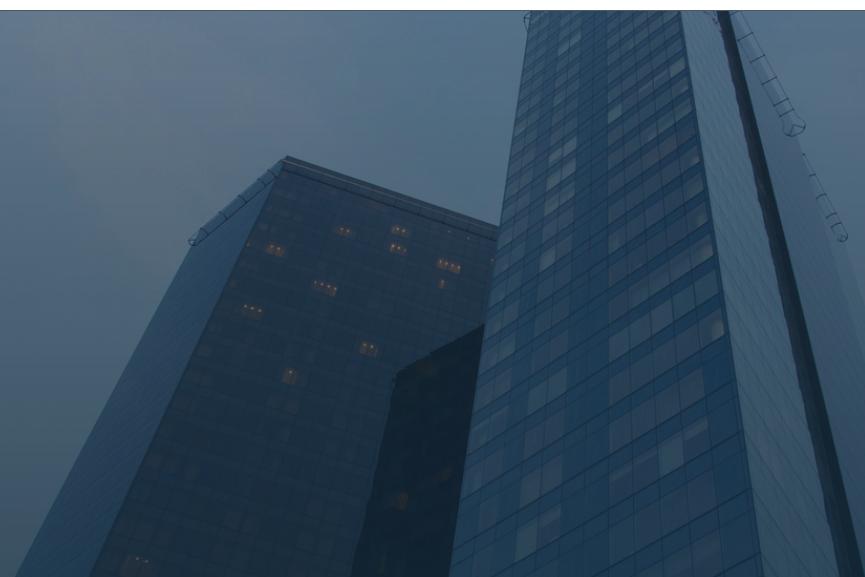
Google Business Profile

Consistent updates, high-quality photos, and detailed services increase ranking and click-through.

Local citations and reviews

Directory listings and Google reviews influence how you show up in local map packs.

According to a 2025 industry benchmark report, **organic search** generates roughly **53% of total website traffic**.



GENERATIVE ENGINE OPTIMIZATION

Generative Engine Optimization, or GEO, is the process of structuring your content so it can be referenced by AI-driven search results. This requires clear formatting, credible sources, and a focus on answering questions directly.

50% of recent Google searches already return AI-generated summaries as part of search results; a share that is projected to grow to **75% by 2028**.

While GEO is still evolving, current best practices include:

- Writing content that directly answers specific, commonly searched questions
- Structuring content using subheadings, bullet points, and clear formatting
- Publishing accurate, up-to-date information on your site and third-party platforms
- Building authority through backlinks, mentions, and content citations

AI-Powered Search and Discovery Platforms (2025–2026)



SHORT-FORM VIDEOS

DRIVING RESULTS THROUGH SOCIAL MEDIA



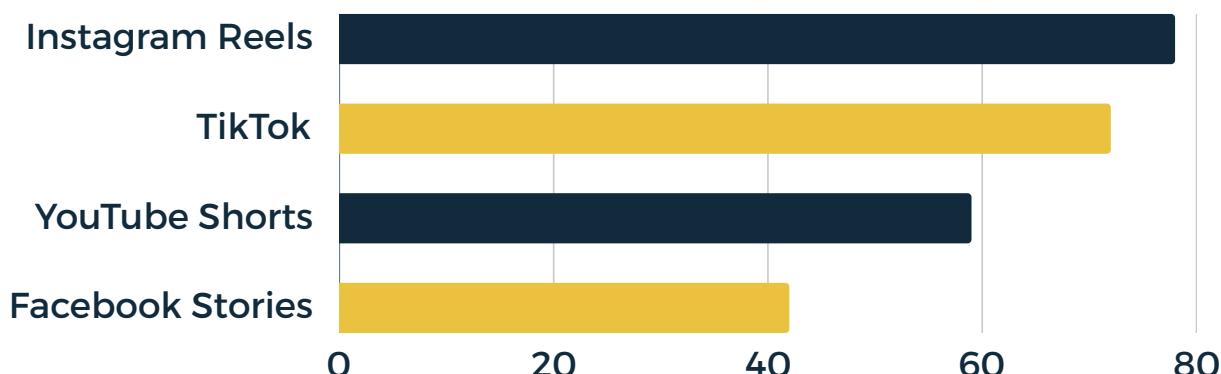
Short-form video continues to outperform all other formats across digital platforms. It earns more reach, holds attention longer, and converts faster than static content or long-form video.

- Video ads **under 15 seconds** had a completion rate of **85%**
- Videos **over 30 seconds** dropped to **45%** or lower
- Instagram Reels between **7-15 seconds** drove the highest engagement per view
- Over **90%** of users watched short-form video with the sound off, making on-screen text critical

Across all industries, short-form video continues to outperform in paid and organic.

MOST EFFECTIVE PLATFORMS FOR SHORT-FORM VIDEO (2025)

(% of marketers ranking as “most effective”)



EMAIL & SMS

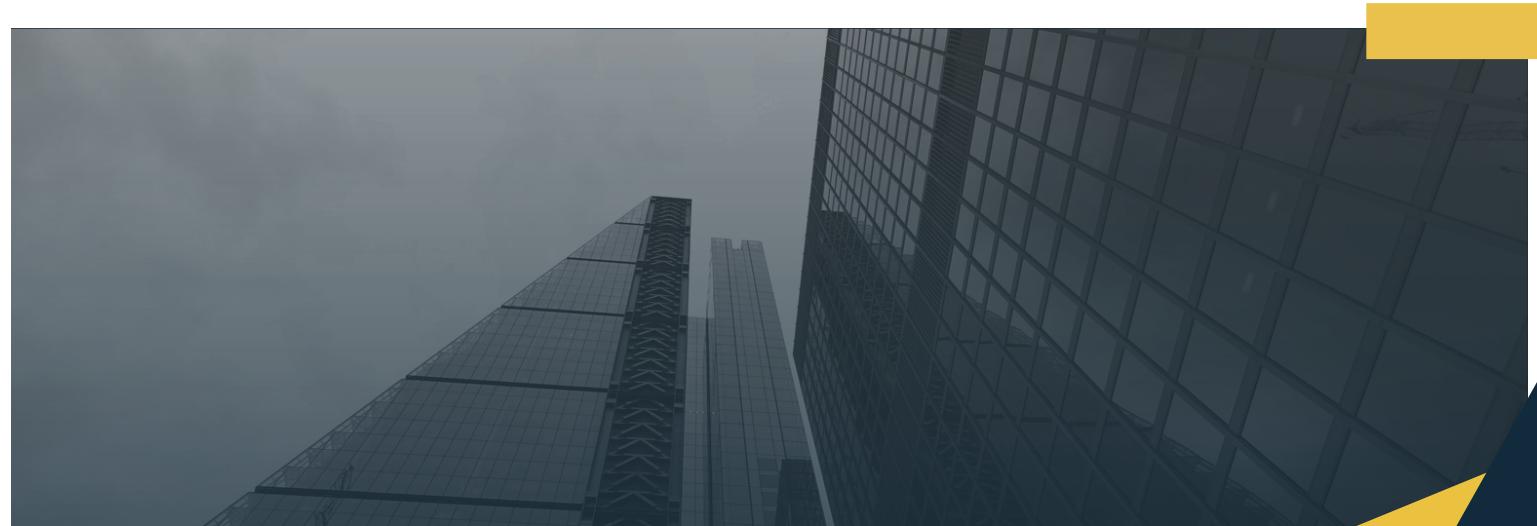
CONVERTING ON WHAT MATTERS

Email and SMS remain two of the most effective marketing channels for businesses that want to drive repeat business, increase lifetime value, and maintain control over their audience.

A high-performing system includes:

- Automated flows for new customers, abandoned carts, birthdays, and re-engagement
- Segmented lists based on behavior, purchase history, and location
- Clear calls to action tied to offers, time-based promos, or service reminders
- Consistent timing; weekly or biweekly campaigns, not one-off blasts
- Message alignment with your broader campaigns across ads and content

<i>Average ROI by Marketing Channel (per \$1 spent)</i>	
Email	\$36
SMS	\$19
Paid Ads	\$8
Organic Social	\$2.80



PAID ADS

MAXIMIZING YOUR ROI

An Omni-Channel Approach

In 2026, smart advertising strategies include:

- Clear objectives before launch: awareness, lead generation, bookings, or sales
- Platform selection based on audience behavior, not trends
- Targeted campaigns using custom audiences, lookalikes, and retargeting
- Landing pages built to convert, not just send traffic to a homepage

Ads should not operate in isolation. They work best when they reinforce your broader campaigns across email, website, content, and other digital marketing channels.

CONVERSION RATE INCREASE BY NUMBER OF AD CHANNELS USED (2025)

Channels Used	Conversion Lift
1 Channel	Baseline
2 Channels	140%
3+ Channels	287%

AD CHANNELS

LinkedIn ads



TikTok Ads

Bing ads

yelp

LEVERAGING ARTIFICIAL INTELLIGENCE

The most valuable applications of AI are focused on automation and speed:

Automated reporting

AI can summarize data from Google Analytics, Meta Ads, and email platforms in minutes, turning raw numbers into insights

Predictive targeting

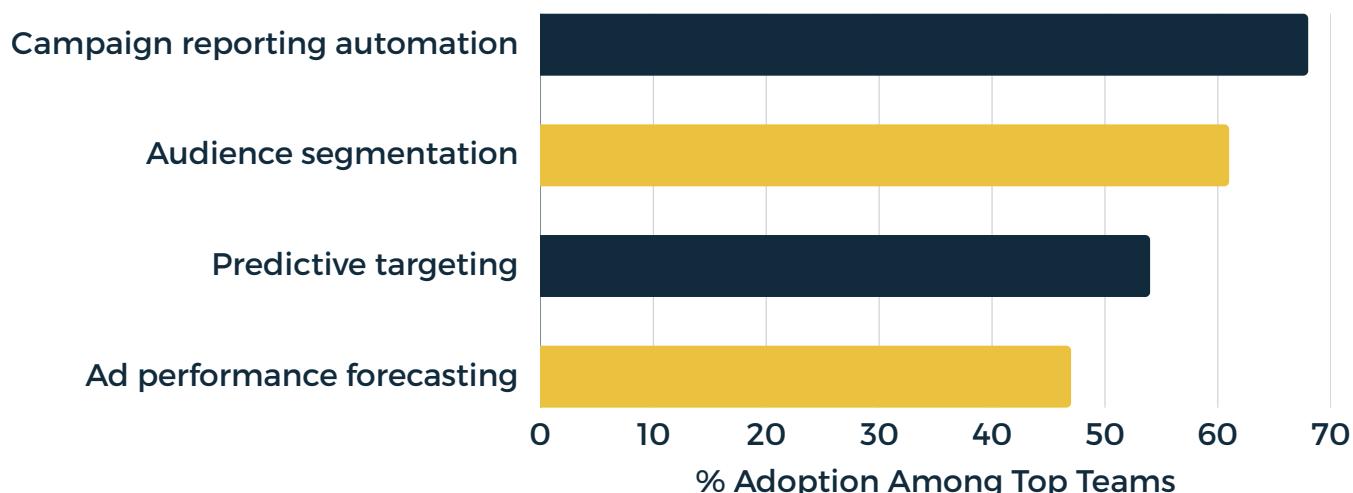
Tools analyze behavior patterns and recommend where to allocate budget or which audience segment to prioritize

Dynamic content generation

Subject lines, product recommendations, and email flows adjust in real-time based on user behavior

Campaign setup acceleration

AI speeds up tasks like ad set generation, content mapping, and list segmentation so you can launch faster



TURNING YOUR WEBSITE INTO AN ASSET

Your website is not just a digital brochure. It is the final step in almost every campaign you run, ads, email, social, SEO: they all push traffic to your site. If your website doesn't convert that traffic into leads, bookings, or sales, your entire system underperforms.

A conversion-ready website includes:

- Fast load times (under 3 seconds)
- Mobile-first design
- Clear, visible calls to action on every page
- SEO-structured service and location pages
- Integrated tracking (GA4, Meta Pixel, and goal tracking)

MOBILE-OPTIMIZED WEBSITES CONVERT 40% MORE VISITORS THAN DESKTOP-ONLY OR UNOPTIMIZED SITES

Site Type	Average Conversion Rate
Mobile-optimized	4.60%
Desktop-only	2.90%
Poor mobile UX	1.80%

Your website should be treated as a live part of your funnel, not a static placeholder. Small improvements to layout, speed, and calls to action often result in immediate gains without increasing ad spend or content volume.

TRACK WHAT MATTERS

The metrics that matter are tied to real business outcomes. Every marketing system should be set up to track what leads to revenue, retention, or growth. That means measuring clicks, conversions, bookings, purchases, and return on ad spend.

At a minimum, your tracking setup should include:

Google Analytics 4

Set up event tracking for all key actions (form fills, bookings, calls, purchases)

Meta Pixel

Connects your ads to real user behavior on your site

UTM tags

Tells you exactly where traffic comes from, and what channels perform best

Looker Studio

Pulls your data into one dashboard so you can monitor performance in real time

IMPACT OF CENTRALIZED REPORTING ON DECISION SPEED (2025)

Tracking Setup	Avg. Decision Speed
Centralized dashboard	Baseline
Manual reporting	35% slower
No reporting	60% slower

FUTURE-PROOFING YOUR MARKETING STRATEGY



What Got You Here Won't Get You There.

Digital marketing in 2026 is no longer about keeping up. It's about building a system that learns, adapts, and scales.

The brands seeing real results are doing three things differently:

- Using AI and automation to move faster, not to cut corners
- Building connected systems that reduce busywork and increase consistency
- Track performance tied to outcomes, not surface-level metrics

Technology is only useful when it helps you execute smarter. Whether you're working with a team or managing it yourself, the businesses that will grow in the next 12 months are the ones using data, tools, and strategy to create real value.

READY TO BUILD IT?

If you're ready to turn this guide into a real marketing system—we're here to help. Formula Marketing works with leading businesses to execute strategies like these every day. Let's turn insight into action.

Book a Free Strategy Call

 (619) 995-8333

 ethan@formulamarketingsd.com

 www.formulamarketingsd.com

FOOTNOTES

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